

## ABOUT US

The Bay Area Crisis Nursery's (BACN's) ultimate goal is that all children are safe, healthy, and thrive both emotionally and physically. Our mission is simple, yet powerful, to prevent child abuse and neglect through providing supportive services to families. We provide a warm, safe, loving, homelike care facility.

We are the only crisis nursery in the San Francisco Bay Area. Since 1981, we have provided short-term residential care for almost 30,000 children!

In October 2020, BACN expanded our services to offer free emergency childcare services daily from 7 am - 7 pm. Families can enroll their children for a few hours or a whole day. We are thrilled about this expansion and what it means for our community.

The families who come to us are living in poverty, homeless, escaping domestic violence, dealing with medical and/or mental health emergencies, or have suddenly lost their childcare provider. These are among some of the reasons that families reach out for support. For our families, paying for quality childcare, and overnight care, is inconceivable. Our parents are brave, and our services bring them hope.

To ensure continued success for our families, BACN also provides a Respite Care Program, offering 48-hour monthly visits. This allows families the time they need for continued stress reduction.

## PHONE

925.685.6633

## WEBSITE & EMAIL

[bayareacrisisnursery.org](http://bayareacrisisnursery.org)  
[info@bayareacrisisnursery.org](mailto:info@bayareacrisisnursery.org)

## LOCATION

1506 Mendocino Dr  
Concord, CA 94521

## BUSINESS HOURS

Mon - Fri | 9 am - 5 pm

## NURSERY HOURS (24-HOUR ENROLLMENT)

24 hours a day, 365 days per year

Make a donation online at  
[bayareacrisisnursery.org/donate](http://bayareacrisisnursery.org/donate)

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San Francisco Bay Area.



BAY AREA CRISIS NURSERY

A little heart ♥ A little help ♥ A lot of hope

# NOW OFFERING FREE CHILDCARE SERVICES! CALL US TODAY AT 925.685.6633

TO ENROLL YOUR CHILD OR LEARN ABOUT HOW YOU CAN SUPPORT BACN!

## WHAT WE DO

The days are filled with play, early learning activities, and fun! Children are encouraged to play and use their imagination. Our outside play structure and yard has the much-needed room to ride bikes and get some energy out. All of our children at the Nursery feel cared for and supported during their stay. We provide all snacks, meals, formula, and diapers!

## WE OFFER

- **Crisis Residential Overnight Program-** Parents voluntarily admit their child(ren) when experiencing a crisis. Children can stay with us for 30 days.
- **Respite Overnight Program-** Parents needing a break, can visit the Nursery for short-term monthly visits. These visits range from 1-3 days.
- **Emergency Childcare Services-** Parents needing emergency childcare services can receive free childcare for up to 30 days. Childcare is offered from 7 am – 7 pm daily. A child can receive day services for up to 30 days in a 6-month period.

## WHO QUALIFIES

- Families experiencing a difficult situation
- Families who need a break
- Children ages birth through 5

## HOW TO ENROLL

- Parents and legal guardians can enroll a child
- We require an emergency contact just in case your child becomes ill
- Please call ahead to speak to one of our childcare workers to schedule your child for care

## CASE MANAGEMENT

To support parents using the Nursery, we offer case management services. We use a family-centered, strength-based approach to case planning and referral recommendations to make sure that the services we refer families to are tailored to meet their strengths and needs. They actively participate in creating a family plan. And we assist in creating a plan that sets our families up for success.

## A DAY AT THE NURSERY INCLUDES:

- Breakfast, Lunch, Dinner, & 3 Snacks
- Independent & Group Learning Activities
- Circle Time
- Free Choice (Indoor & Outside Play)
- Storytime
- Time to Rest & Relax

## BONUS BENEFIT!

And when your child visits the Nursery, your family can receive all of these benefits!

- Diapers, formula, food, clothes, toys, books, and more! Just call us when you're in need.
- Thanksgiving dinner & Holiday gifts
- Birthday presents, Easter baskets, and back-to-school backpacks for each of your children

*In these challenging days of our society, it is so uplifting to know that there are caring, kindhearted, and selfless human beings surrounding us. You are all heroes in my book. Thank you again for all that you do."*

*A Grateful Grandmother*