

## ABOUT US

The Bay Area Crisis Nursery's (BACN's) ultimate goal is that all children are safe, healthy, and thrive both emotionally and physically. Our mission is simple, yet powerful, to prevent child abuse and neglect through providing supportive services to families. We provide a warm, safe, loving, homelike care facility.

We are the only crisis nursery in the San Francisco Bay Area. Since 1981, we have provided short-term residential care for almost 30,000 children!

In October 2020, BACN expanded our services to offer free emergency childcare services daily from 7 am - 7 pm. Families can enroll their children for a few hours or a whole day. We are thrilled about this expansion and what it means for our community.

The families who come to us are living in poverty, homeless, escaping domestic violence, dealing with medical and/or mental health emergencies, or have suddenly lost their childcare provider. These are among some of the reasons that families reach out for support. For our families, paying for quality childcare, and overnight care, is inconceivable. Our parents are brave, and our services bring them hope.

To ensure continued success for our families, BACN also provides a Respite Care Program, offering 48-hour monthly visits. This allows families the time they need for continued stress reduction.

**PHONE**  
925.685.6633

**WEBSITE & EMAIL**  
bayareacrisisnursery.org  
info@bayareacrisisnursery.org

**LOCATION**  
1506 Mendocino Dr  
Concord, CA 94521

**BUSINESS HOURS**  
Mon - Fri | 9 am - 5 pm

**NURSERY HOURS  
(24-HOUR ENROLLMENT)**  
24 hours a day, 365 days per year



**BAY AREA CRISIS NURSERY**

A little heart ♥ A little help ♥ A lot of hope

**Make a donation online at**  
[bayareacrisisnursery.org/donate](http://bayareacrisisnursery.org/donate)

BACN is the only crisis nursery in the  
San Francisco Bay Area.

# NOW OFFERING FREE CHILDCARE SERVICES! CALL US TODAY AT 925.685.6633

TO ENROLL YOUR CHILD OR LEARN ABOUT HOW YOU CAN SUPPORT BACN!

## WHAT WE DO

We are a no-cost resource for families with young children ages birth through 5 years. Our services strive to build safe, strong, and stable families through a Family Resource Model.

We assist parents and caregivers in dealing with life's stressors by providing services that promote learning and development, parenting skills in a non-judgmental environment, and parental support to resolve stress and crisis situations. All our services promote protective factors proven to strengthen parent/child relationships and help children and families thrive.

## WHO QUALIFIES

- Families experiencing a difficult situation.
- Families who need a break.
- Children ages birth through 5.

## HOW TO ENROLL

- Parents and legal guardians can enroll a child.
- We require an emergency contact just in case your child becomes ill.
- Please call ahead to speak to one of our childcare workers to schedule your child for care.

## NURSERY SERVICES

- **CrisisCare-**  
Parents voluntarily admit their child(ren) when experiencing a crisis. Children can stay with us for 30 days.
- **Respite Program-**  
Parents needing a break, can visit the Nursery for short-term monthly visits. These visits range from 1-3 days.
- **Emergency Childcare Services-**  
Parents needing emergency childcare services can receive free childcare for up to 30 days. Childcare is offered from 7 am - 7 pm daily. A child can receive day services for up to 30 days in a 6-month period.

## A DAY AT THE NURSERY INCLUDES:

- Breakfast, Lunch, Dinner, & 3 Snacks
- Independent & Group Learning Activities
- Circle Time
- Free Choice (Indoor & Outside Play)
- Storytime
- Time to Rest & Relax

## PARENT SUPPORT SERVICES Family Resource Navigation Services-

We assist families in finding, and navigating, additional resources.

- **Food & Diaper Bank-**  
We provide diapers, food, and formula to families in our community.
- **BACN Boutique-**  
Our free boutique is filled with children's equipment, toys, books, clothes, and much more for our families to shop at no cost.

## BONUS BENEFIT!

And when your child visits the Nursery, your family can receive all of these benefits!

- Thanksgiving dinner & holiday gifts
- Birthday presents
- Easter baskets
- Back-to-school backpacks for each of your children

*In these challenging days of our society, it is so uplifting to know that there are caring, kindhearted, and selfless human beings surrounding us. You are all heroes in my book. Thank you again for all that you do."*

*A Grateful Grandmother*